

Project Mobile Phones



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Regular collection

Eeko offers free collection boxes and offer a no-cost pick-up service once you have collected 20 cartridges, mobile phones and or tablets (within the Netherlands).

- This is our normal collection for cartridges and mobile phones where our customer can put everything in to one box for us to collect.
- Eeko prepares the usable devices for reuse, and a portion of the proceeds is donated directly to a charity of your choice. We collaborate with various charitable organizations.
 - Advantages regular collection
 - Easy and fast for customers
 - The worth of the box/transport is more with mobile phones
 - Cons regular collection
 - A lot of phones are broken or dirty which reduces the value
 - Locked phones which cannot be unlocked as you do not know where they come from. This also reduces the value as you cannot wipe them when they are locked.

Process overview

1. The company notifies us of the full collection box via email, phone, or the request form on our website.
2. Eeko arranges for an external courier to collect the full collection box and simultaneously provide a replacement empty box.
3. The collection box is received in our warehouse, where its contents are sorted, counted, and organized by charity.
4. Mobile phones are separated at the toner unpacking station and then transferred to a secure sorting area for further classification.
5. The devices are then classified into usable and non-usable categories. Batteries are removed from all non-usable mobile phones and tablets and stored in our specialized battery container.
6. All usable mobile phones and tablets are sent to our data removal department, where data is securely erased using Blancco data erasure software.
7. The mobile phones and tablets are packaged and sealed with a sticker of the data erasure report. They are now ready for resale.

➤ [Click here to watch a video of our Regular Collection](#)



Collection directly from companies (Data removal service)

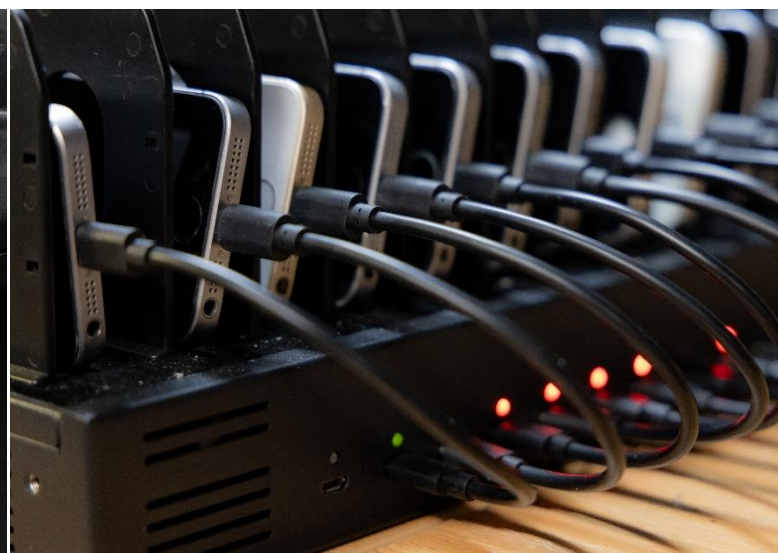
In addition to our regular collection of empty cartridges, mobile phones, and tablets, Eeko offers a specialized data removal service for smartphones, tablets, and laptops. We personally manage this collection process to guarantee the security of the data on the devices. Furthermore, Eeko is CENELEC certified and employs Blancco software to ensure data is securely erased from all devices. Notably, this service is entirely free, and the proceeds are donated to a charity of your choice.

- A lot of companies are buying phones for their employees. Once in the 3 or 4 years they give their used phone to the IT department and the employees get a new phone, tablet or laptop. A lot of these devices in the Netherlands end up in a storage room and are not being used again.
- Our customer support contacts companies with the question if they have used phones, so Eeko can remove the data and the phones can be re-used again.
 - Advantages from this collection
 - The quality is much better.
 - More valuable phones.
 - When they are locked, then you can contact the customer directly and we can remove the locks which increases the value.
 - Cons from this collection
 - You have to be really careful with the phones as you are responsible for the data (GDPR).
 - Collection have to been done by you as it is not safe to use an external forwarder.

Process overview

1. One of our account managers will visit the location of the company to collect the devices.
2. The devices will be counted and sealed in your presence.
3. Upon arrival at our facility in Deventer, the devices will be recounted in a secured area under camera surveillance.
4. Our data destruction team will ensure that all usable devices are securely wiped of data and repurposed.
5. Non-usable devices will be sorted and destroyed.
6. The company will receive a comprehensive report of the usable devices and a processing certificate for the non-usable devices.
7. Eeko will donate a portion of the proceeds to a charity of choice.

➤ [Click here to watch a video of our Data Removal Service](#)



SMARTPHONES

- Samsung phones (Android) from approx. 2017 and newer.
 - You can recognize the Samsung phones which we wipe at two things.
 - All have USB-C Connection (see poster)
 - You cannot remove the battery cover
 - Samsung phones we also collect and wipe when they have a broken screen (no dots) or broken glass on the back of the phone.
 - Below you will see how we grade the Samsung phones and the description that we use:
 - V: Stands for working, unlocked, data removed with intact screen and back.
 - These are being purchased at €5,- per piece.
 - UDN: Stands for working, unlocked, data removed with damaged glass front or back. No dots on LCD.
 - These are being purchased for €0.50 per piece.
 - Locked Samsung phones which we cannot unlock means that we cannot wipe, so that's why we can not sell them due to GDPR regulations.
 - These are being purchased for €0.50 per piece.
 - There are two different locks
 - Gmail lock: We have a special program which we can use to remove these locks, so we can wipe and sell the phones
 - MDM Lock: Stands for mobile device management lock and is a lock which an IT department of a company put on the phones. We can not remove this lock ourselves. In case of an MDM the company where the phones have been collected from have to be contacted and asked if they can remove the MDM lock. Most of the time they can remove the lock from a distance.
- All other brands such as Huawei, Motorola, Nokia, Oppo, Xiaomi etc. (Android).
 - You can recognize the phones we wipe at two things:
 - We can only use these when they are intact on the outside. These are a little bit cheaper phones and are only worth wipe to wipe and sell when they do not have damaged glass in front or back
 - Only with USB-C connection (see poster)
 - When these phones are locked we can not remove the locks, so they are sold as scrap to Weelabex Certified companies.

- Apple Iphones (IOS)
 - We wipe all Apple phones from Iphone 6 or newer.
 - You can recognize the Iphones which we wipe as following.
 - All phones from the USB-A/USB-C generation. No wide connection (See poster).
 - The size of the Iphones (See poster).
 - Below you will see how we grade the Samsung phones and the description that we use:
 - V: Stands for working, unlocked, data removed with intact screen and back.
 - These are being purchased for €5,- per piece.
 - UDN: Stands for working, unlocked, data removed with damaged glass front or back. No dots on LCD.
 - These are being purchased for €0.50 per piece.
 - LIN: Stands for working, locked, data removed with intact screen and back.
 - Iphone you can also wiped when they are locked, but the selling price is less. The LIN is being sold for parts re-use.
 - These are being purchased at €0.50 per piece.
 - LDN: Stands for working, locked, data removed with damaged screen (no dots) or back.
 - Iphone you can also wiped when they are locked, but the selling price is less. The LDN is being sold for parts re-use.
 - These are being purchased at €0.50 per piece.
 - There are two different locks on Iphones:
 - Icloud lock which is the one were find my phone is put on and did not remove their account from the pone.
 - MDM Lock: Stands for mobile device management lock and is a lock which an IT department of a company put on the phones. We cannot remove this lock ourselves. In case of an MDM the company where the phones have been collected from have to be contacted and asked if they can remove the MDM lock. Most of the time they can remove the lock from a distance.
- At last we have the following codes for scrap:
 - YB: Stands for scrap phones without battery. Are now being sold to Umicore in Belgium who takes out all the raw materials, such as Gold, Silver, Palladium and Copper.
 - Purchasing price €0.50 per piece.
 - Selling Price Approx. €1,- per piece.
 - YSPB: Stands for scrap phones with battery. Are now being sold to a Dutch recycler who dismantles the phones and selling the raw materials.
 - Purchasing Price €0.50 per piece.
 - Selling Price Approx. €1.30 per piece.

TABLETS

- Apple and Samsung(IOS & Android)
 - From Tablets we only collect and wipe Samsung and Apple. Below you will find how you can recognize them:
 - Only tablets who have an USB-C and USB-A connection. (See poster)
 - Only tablets who are intact, so no damaged glass in front or back.
 - Only unlocked tablets.
 - Below you will see how we grade the Samsung phones and the description that we use:
 - V: Stands for working, unlocked, data removed with intact screen and back. For tablets we are only using this grade!
 - These are being purchased at €5,- per piece

LAPTOPS

- Recently we have started collecting Laptops as well. Here we do not have the specific information, but we work as follow:
 - When customers tell us that they have laptops we first ask for a list of models. Then I offer them to our customers and after that we decide if it is worthwhile.
 - If we can sell the laptops then we collect and wipe them. Purchasing price in this case is €5,-.
 - If we can not wipe or sell them then we sell them as scrap.
 - Purchasing price €0.50 per pieces.
 - Selling price approx. €4,80 per piece.

- Sorts of phones that Eeko collects.
 - YB: This is our code for scrap phones where you can take out the battery. See picture below.



- Old household phones also called DECT phones. Picture below.



- Scrap phones that need to be destroyed WITH BATTERY. Below picture. These products need a special treatment because the battery need to be removed with some special attention.



- Below picture of tablets that we collect



- Below some additional pictures of our packing method



